

## Term Contract No. 445A

STATE OF NORTH CAROLINA, DEPARTMENT OF ADMINISTRATION		
DIVISION OF PURCHASE AND CONTRACT		
116 West Jones Street, Raleigh, NC 27603-8002		
<b>Term Contract</b>	<b>445A</b>	<b>Tools, Hand, and Related Accessories</b>
<b>Effective Dates</b>	September 1, 2010 through August 31, 2013	
<b>Bid Number</b>	201001047	
<b>Administrator</b>	Grant Braley	
<b>Phone</b>	(919) 807-4550	
<b>Fax</b>	(919) 807-4510	
<b>E-Mail</b>	<a href="mailto:grant.braley@doa.nc.gov">grant.braley@doa.nc.gov</a>	
<b>Last Updated</b>	February 20, 2012	

### 1. General Information

**Definition:** 1) A tool that is held in and operated by the user's hands. 2) A hand tool is a device for performing work on a material or a physical system using only hands. The hand tools can be manually used employing force, or electrically powered, using electrical current. 3) Power tools; usually hand-held, motor-powered implements such as the electric drill or electric saw, perform many of the old manual operations and as such may be considered hand tools.

This contract is intended to cover the State's normal requirements of Hand Tools & Related Accessories. Each category lists multiple vendors who in turn provide a variety of selections for end users. It is recommended that users compare items and make the best selection to suit their specific needs.

Vendor tool trucks do not provide Statewide Term Contract Pricing and therefore our end-user must purchase items through a purchase order or local branch, if applicable.

### 2. Scope of Contract

The scope of this contract is limited to the Hand Tool Categories listed under "Furnish and Deliver" in this IFB. Other items or types of equipment that may be shown in the manufacturer's catalogs are excluded from this contract. This contract is for use by all state agencies, departments, institutions, universities, community colleges and certain non-state agencies.

In accordance with North Carolina General Statutes, certain non-state entities described below, may participate in this contract on a voluntary basis. Any of the non-state entities that choose to participate in this contract must abide by the terms and conditions that are set forth in this contract.

Nonprofit corporations operating charitable hospitals, local nonprofit community sheltered workshops or centers that meet standards established by the Division of Vocational Rehabilitation of the Department of Health and Human Services, private nonprofit agencies licensed or approved by the Department of Health and Human Services as child placing agencies, residential child-care facilities, private nonprofit rural, community, and migrant health centers designated by the Office of Rural Health and Resource Development, private higher education institutions, counties, cities, towns, governmental entities, volunteer fire departments, rescue squads, and other subdivisions of the State and public agencies thereof.

### 3. Taxes

Prices or discounts shown herein do not include any North Carolina sales or use taxes.

### 4. Abnormal Quantities

Any agency requirement that exceeds **\$25,000.00** must be forwarded to the Division of Purchase and Contract for processing. The Division, at its sole discretion, may process any such requirement in one of the following ways:

- Purchase may be authorized at the current level of pricing with the current contract vendor(s)
- Additional discounts from the current level of pricing may be negotiated with the current contract vendor(s)
- A separate Invitation for Bids may be issued for the requirement

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### 5. Minimum Orders

The minimum order, qualifying for prepaid transportation, is **\$100.00** for any single order. Users are not required to use this contract for orders less than the minimum order; however, the user may elect to use this contract for orders less than the minimum order. In such cases, the order will be shipped prepaid, with transportation charges added to the invoice as a separate item.

### 6. Placement of Orders

Orders will be placed throughout the contract period on an as-needed basis for the quantity required at the time, and will be issued directly to the respective contractor(s) or their designated suppliers. Contract changes, if any, over the life of the contract are implemented by contract addenda released by the Contract Administrator to the contractor. If the contractor is accepting orders and/or delivering through other parties, for example a manufacturer accepting orders and delivering through a dealer network or dealers receiving orders through a network of other dealers, then it is the responsibility of the contractor to apprise such parties of all such contract addenda.

Contract is awarded to seven (7) vendors through seven (7) categories. Not all vendors are in each category, please look at the category to determine which vendors were awarded the manufacturer/brand for each category. Also, each vendor has loaded their top selling 250 items in the e-procurement system. The additional items available are in a PDF file with ordering instructions attached. Please contact the vendor if you have problems understanding their product price list. Please contact the help-desk or the contract administrator with any e-procurement problems.

#### a. Order Placement Via E-Procurement (Catalog Items)

- i. Click on the following link: [E-Procurement Users](#)
- ii. When placing an order in the e-procurement system, the very first thing to do is to go to the catalog tab and select options. After you have selected options, select contract ID. In the contract ID space type in the contract ID number, 445A.
- iii. Please make sure the keywords space is blank and the contract ID is typed in the contract ID section.
- iv. After selecting the contract ID and to narrow the search to a particular manufacturer select the manufacturer from the drop down
- v. When the item to be ordered has been located complete the requisition and issue the purchase order.

#### b. Order Placement Via E-Procurement (Additional Items not Included in Catalog)

- i. Locate the additional item you want from the list below
- ii. Return to your eRequisition in E-Procurement
- iii. Click on "Add Items"
- iv. Click on the tab marked "Non-Catalog"
- v. In the field titled "Full Description", type in "Tools, Hand, and Related Accessories order per Term Contract 445A" and any additional descriptive text
- vi. In the field titled "Commodity Code", click on the +, select the appropriate Commodity Code
- vii. In the field titled "Supplier", click on the +, select the appropriate vendor
- viii. In the field titled "Quantity", type in the appropriate quantity of your order
- ix. In the field titled "Unit of Measure", leave the default EACH
- x. In the field titled "Price", type in the price of the item as listed below
- xi. Complete all other appropriate information on this page and click "Add Item"
- xii. On the View Line Items page click "Edit" to access the Edit Line Item page
- xiii. On the drop down box next to "Contract?" select "Statewide"
- xiv. When you select "Statewide", the "Contract ID" Field appears
- xv. Enter the Term Contract ID Number into the "Contract ID" field. Do not use spaces or dashes in the Term Contract ID Number. Your Term Contract Number should be entered as follows: "445A"

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- xvi. Click "OK"; repeat the "Edit" steps for all State Contract line items; when completed click "Next"
- xvii. Complete the Shipping and Accounting screens appropriately
- xviii. Continue your order placement process and submit your eRequisition

**Please click on the following links to access additional items not included in vendor loaded E-Procurement catalogs. Each list references individual manufacturers.**

***Applied Industrial Technologies***

Cooper Tools	<a href="http://www.pandc.nc.gov/Cooper.pdf">http://www.pandc.nc.gov/Cooper.pdf</a>
Craftsman	<a href="http://www.pandc.nc.gov/Craftsman.pdf">http://www.pandc.nc.gov/Craftsman.pdf</a>
Ingersoll Rand	<a href="http://www.pandc.nc.gov/Ingersoll.pdf">http://www.pandc.nc.gov/Ingersoll.pdf</a>

***Dillon Supply Company***

Ames	<a href="http://www.pandc.nc.gov/Ames&amp;Union.pdf">http://www.pandc.nc.gov/Ames&amp;Union.pdf</a>
Armstrong	<a href="http://www.pandc.nc.gov/Armstrong.pdf">http://www.pandc.nc.gov/Armstrong.pdf</a>
Chicago Pneumatic	<a href="http://www.pandc.nc.gov/ChicagoPneumatic.pdf">http://www.pandc.nc.gov/ChicagoPneumatic.pdf</a>
Milwaukee	<a href="http://www.pandc.nc.gov/Milwaukee.pdf">http://www.pandc.nc.gov/Milwaukee.pdf</a>
Nupla	<a href="http://www.pandc.nc.gov/Nupla.pdf">http://www.pandc.nc.gov/Nupla.pdf</a>
Ridgid	<a href="http://www.pandc.nc.gov/Ridgid.pdf">http://www.pandc.nc.gov/Ridgid.pdf</a>
Union	<a href="http://www.pandc.nc.gov/Ames&amp;Union.pdf">http://www.pandc.nc.gov/Ames&amp;Union.pdf</a>

***WW Grainger Inc.***

Bosch	<a href="http://www.pandc.nc.gov/Bosch.pdf">http://www.pandc.nc.gov/Bosch.pdf</a>
Dayton	<a href="http://www.pandc.nc.gov/Dayton.pdf">http://www.pandc.nc.gov/Dayton.pdf</a>
DeWalt	<a href="http://www.pandc.nc.gov/Dewalt.pdf">http://www.pandc.nc.gov/Dewalt.pdf</a>
Makita USA	<a href="http://www.pandc.nc.gov/Makita.pdf">http://www.pandc.nc.gov/Makita.pdf</a>
Stanley	<a href="http://www.pandc.nc.gov/Stanley.pdf">http://www.pandc.nc.gov/Stanley.pdf</a>
Westward	<a href="http://www.pandc.nc.gov/Westward.pdf">http://www.pandc.nc.gov/Westward.pdf</a>

***MSC Industrial Supply***

Klein	<a href="http://www.pandc.nc.gov/Klein.pdf">http://www.pandc.nc.gov/Klein.pdf</a>
Proto	<a href="http://www.pandc.nc.gov/Proto.pdf">http://www.pandc.nc.gov/Proto.pdf</a>

***Snap-On Industrial***

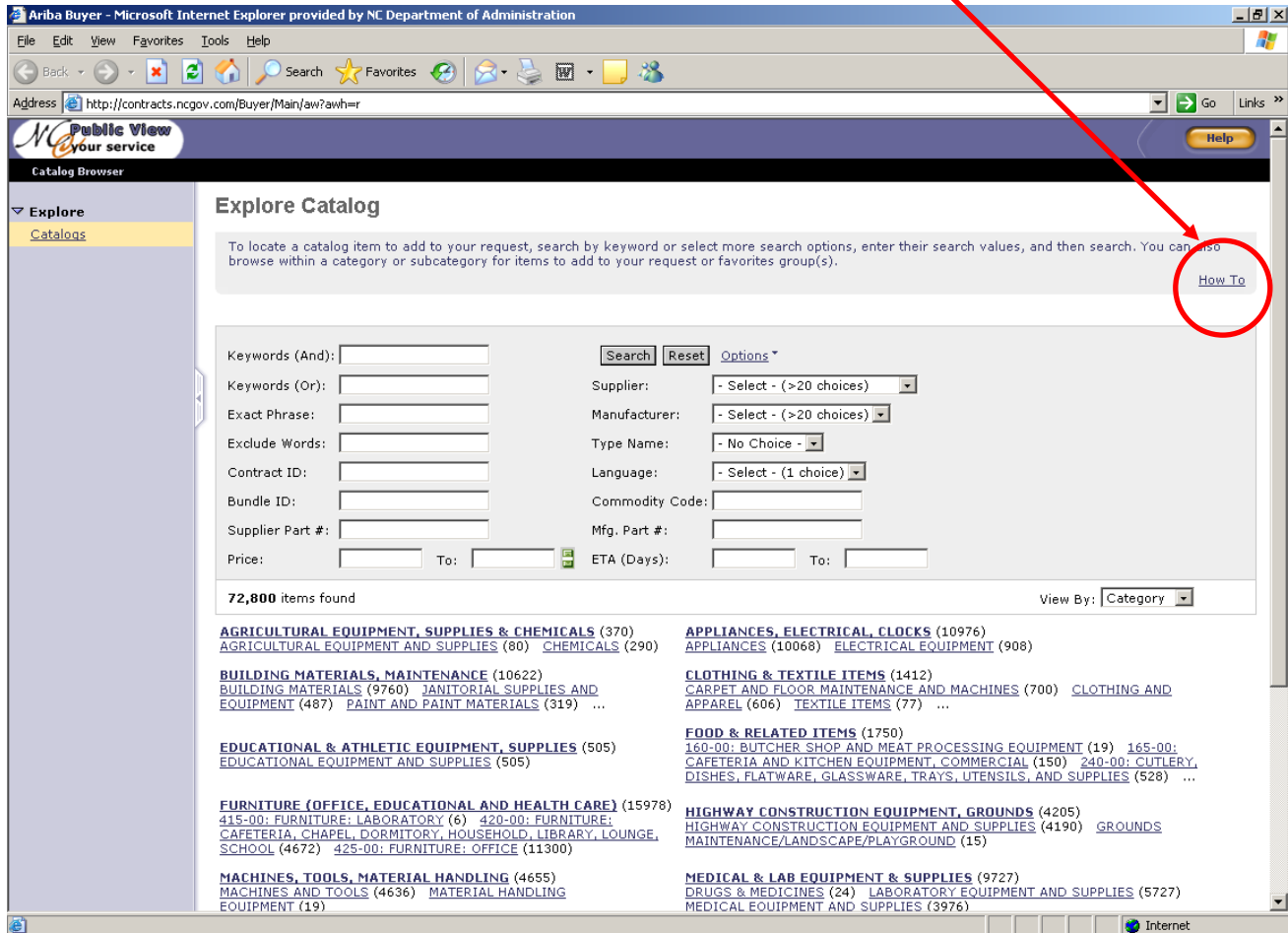
Snap-On	<a href="http://www.pandc.nc.gov/Snap-On.pdf">http://www.pandc.nc.gov/Snap-On.pdf</a>
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### c. Non E-Procurement Users

The E-Procurement Public View will be the only place for Non E-Procurement Users to view the item/pricing information.

- i. Click on the following link: [E-Procurement Public View](#)
- ii. For online assistance regarding item searching; click on the “How to” underlined link located near the upper-right hand corner.



### 7. Delivery

All contractors guarantee delivery within **ten (10) days**. In the event the delivery is not received within the contract delivery period, the contractor may be held in default in accordance with paragraph 1, DEFAULT AND PERFORMANCE BOND in the North Carolina General Contract Terms and Conditions, and the state may procure the articles or services from other sources and hold the contractor responsible for excess cost occasioned thereby.

### 8. Transportation Charges

All goods shall be delivered FOB DESTINATION for all orders equal to, or greater, than the **minimum order**, when shipped to a single destination. Orders for less than the **minimum order** will be shipped prepaid, with transportation charges added to the invoice as a separate item. Transportation charges levied by the contractor for orders equal to, or greater than the **minimum order**, when shipped to a single destination, may be cause for removal of the contractor from the contract. In instances where the contractor makes partial shipments of an order to one destination, which is equal to, or greater than, the **minimum order**, all shipments of the order shall be sent FOB DESTINATION with NO additional transportation charges.

**Term Contract No. 445A****9. On-Site Assistance**

On-site assistance to any place in the State of North Carolina is provided when the projected purchase exceeds **\$1,000.00**. Please contact the selected vendor to arrange the on-site consultation.

**10. Item Pricing Information****Category One: Hand Held Industrial Air**

<b>Vendor</b>	<b>Manufacturer</b>	<b>Discount</b>	<b>Catalog</b>
Dillon Supply Company	Chicago Pneumatic	52.5%	May 2010, CP MRO
Applied Industrial Technologies	Craftsman	58%	7/7/2010
WW Grainger Inc.	Dayton	10%	CAT 401
Applied Industrial Technologies	Ingersoll Rand	35%	ID-CTPL-50000 1/1/10
Snap-On Tool Corporation	Snap-On	35%	IPL 1106
WW Grainger Inc.	Westward	60%	Westward 2010

**Category Two: Hand Held Industrial Power**

<b>Vendor</b>	<b>Manufacturer</b>	<b>Discount</b>	<b>Catalog</b>
WW Grainger Inc.	Bosch	46%	2011 Price List 10-002
Applied Industrial Technologies	Craftsman	58%	7/7/2010
WW Grainger Inc.	DeWalt	52%	2011 Price List
WW Grainger Inc.	Makita	46%	2011 Price List
Dillon Supply Company	Milwaukee	48.5%	FULLCAT1, 300M-JBK_09MTT451 07/10 & 1/1/10 Price List

**Category Three: Hand**

<b>Vendor</b>	<b>Manufacturer</b>	<b>Discount</b>	<b>Catalog</b>
Applied Industrial Technologies	Cooper	52%	1/15/2012
Applied Industrial Technologies	Craftsman	58%	7/7/2010
MSC Industrial Supply	Klein	46%	98342-1003; MSRP 2010
Snap-On Tool Corporation	Snap-On	35%	IPL 1106
WW Grainger Inc.	Stanley	57%	2011 Price List
WW Grainger Inc.	Westward	60%	Westward 2010

**Category Four: Large Mechanics**

<b>Vendor</b>	<b>Manufacturer</b>	<b>Discount</b>	<b>Catalog</b>
Dillon Supply Company	Armstrong	62.1%	89081-69; 89110-98
Applied Industrial Technologies	Craftsman	58%	7/7/2010
MSC Industrial Supply	Proto	60%	PR-1209; P20800
Snap-On Tool Corporation	Snap-On	35%	IPL 1106

**Term Contract No. 445A****Category Five: Small Mechanics**

Vendor	Manufacturer	Discount	Catalog
Dillon Supply Company	Armstrong	62.1%	89081-69; 89110-98
Applied Industrial Technologies	Craftsman	58%	7/7/2010
MSC Industrial Supply	Proto	60%	PR-1209; P20800
Snap-On Tool Corporation	Snap-On	35%	IPL 1106
WW Grainger Inc.	Stanley	57%	2011 Price List

**Category Six: Pipe**

Vendor	Manufacturer	Discount	Catalog
Dillon Supply Company	Armstrong	62.1%	89081-69; 89110-98
Applied Industrial Technologies	Craftsman	58%	7/7/2010
Dillon Supply Company	Ridgid	25.2%	999-997-517-10V4
Snap-On Tool Corporation	Snap-On	35%	IPL 1106

**Category Seven: Gardening**

Vendor	Manufacturer	Discount	Catalog
Dillon Supply Company	Ames	50.5%	2011/2012 List Price
Dillon Supply Company	Nupla	46%	1001035; 1001040
Dillon Supply Company	Union	50.5%	2011/2012 List Price

**11. Price Lists and Catalogs**

The successful contractor must furnish descriptive literature and/or a URL (the company's website or a website set specifically for the State of NC) to any agency within **five (5) business days** after request of the agency.

**12. Contractors**

All known minority, women and disabled owned businesses, as well as disabled business enterprises and nonprofit work centers for the blind and severely disabled, including dealers, will be identified with "Minority owned", "Woman owned", "Disabled Owned", "DBE" or "BSD" as appropriate after the vendor number. This is being done in an effort to recognize these businesses and to encourage and promote their use to the greatest extent permitted by law.

When more than one supplier is listed for a particular item, selection should be made, whenever possible, from any of the groups identified above, consistent with agency needs and price considerations.

**Terms are Net 30 Days for all contractors.**

Contractor	Address	Contact	Contact Information
Applied Industrial Technologies	1301 Corporation Parkway Raleigh NC 27610	Brandon Robertson	<b>Toll Free:</b> (877) 468-7231 <b>Phone:</b> (919) 231-6030 <b>Fax:</b> (919) 231-8140 <b>E-mail:</b> <a href="mailto:sc0281@applied.com">sc0281@applied.com</a>
Dillon Supply Company	440 Civic Boulevard PO Box 14535 Raleigh NC 27620-4506	Wendal Moss	<b>Toll Free:</b> (800) 662-7304 <b>Phone:</b> (919) 838-4280 <b>Fax:</b> (919) 838-4352 <b>E-mail:</b> <a href="mailto:wmoss@dillonsupply.com">wmoss@dillonsupply.com</a>

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Contractor	Address	Contact	Contact Information
MSC Industrial Supply	2660-I Yonkers Road Raleigh NC 27604	Scott McCamant  Richard Lester	<b>Phone:</b> (770) 739-2119 <b>Fax:</b> (770) 732-1609 <b>Cell:</b> (678) 725-2693 <b>E-mail:</b> <a href="mailto:mccamans@mscdirect.com">mccamans@mscdirect.com</a>  <b>Toll Free:</b> (888) 824-4038 <b>Phone:</b> (919) 755-9802 <b>Fax:</b> (919) 755-0689 Fax <b>E-mail:</b> <a href="mailto:lesterr@mscdirect.com">lesterr@mscdirect.com</a>
Snap-On Industrial	1306 Bay Breeze Court Leland NC 28451	Bill Willetts	<b>Phone:</b> (910) 297-3560 <b>Fax:</b> (309) 415-7999 <b>E-mail:</b> <a href="mailto:bill.willetts@snapon.com">bill.willetts@snapon.com</a>
Grainger, Inc.	4820 Signett Drive Raleigh NC 27616	Rodney Lynn	<b>Toll Free:</b> (866) 602-1069 <b>Phone:</b> (704) 618-5148 <b>Fax:</b> (704) 347-0651 <b>E-mail:</b> <a href="mailto:rodney.lynn@grainger.com">rodney.lynn@grainger.com</a>

### 13. Warranty

Vendor guarantees items offered to be free from any and all defects in material, packaging and workmanship. All items offered are to be new (non-refurbished). **Categories 1, 2 & 7 have a minimum of one-year warranty. Categories 3-6 have a lifetime warranty** (life as long as the agency owns). The warranty in this contract is with the vendor and not the manufacturer. All products being replaced under warranty must be replaced at no cost to the State (including shipping), within **seven (7) days**. Each vendors return policy is indicated below:

Vendor	Return Policy
Applied Industrial Technologies	Contact servicing facility for pickup or to receive a UPS Call Tag
Dillon Supply Company	Contact Salesperson, UPS Call Tag, UPS Collect, or Vendor Location Drop-Off
MSC Industrial Supply	Nearest Geographical Branch by Return Authorization
Snap-On Industrial	Local Account Manager Personal On-Site Warranty Replacement
WW Grainger, Inc.	Please contact your local branch

### 14. Substitutions

Substitutions are not permitted without prior approval of the Division of Purchase and Contract. Failure of the contractor to comply with this requirement may result in the removal of the contractor from the contract.

### 15. Service Representatives/Ordering Contacts

Each vendor on contract 445A has listed representatives that will provide service for their product. Please refer to these individuals for all service needs. Please remember to refer to the correct vendor's representative.

Each vendor has listed contacts for ordering items. Please contact the individual closest to your location for placing an order.

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<b>Name:</b>	Brandon Robertson	<b>Phone:</b>	(919) 231-6030
<b>Address:</b>	1301 Corporation Parkway	<b>Fax:</b>	(919) 231-8140
<b>City, State, Zip:</b>	Raleigh NC 27610-1351	<b>Email:</b>	<a href="mailto:sc0281@applied.com">sc0281@applied.com</a>

<b>Name:</b>	Randy Cantrell	<b>Phone:</b>	(828) 687-9400
<b>Address:</b>	21 Brian Boulevard	<b>Fax:</b>	(828) 687-9406
<b>City, State, Zip:</b>	Arden NC 28704-9489	<b>Email:</b>	<a href="mailto:sc0278@applied.com">sc0278@applied.com</a>

<b>Name:</b>	Mike Auvil	<b>Phone:</b>	(704) 596-0898
<b>Address:</b>	2217A Distribution Center Drive	<b>Fax:</b>	(704) 596-4261
<b>City, State, Zip:</b>	Charlotte NC 28269-4264	<b>Email:</b>	<a href="mailto:sc0262@applied.com">sc0262@applied.com</a>

<b>Name:</b>	Lee Underwood	<b>Phone:</b>	(910) 323-0508
<b>Address:</b>	158 East Mountain Drive	<b>Fax:</b>	(910) 323-4729
<b>City, State, Zip:</b>	Fayetteville NC 28306-3446	<b>Email:</b>	<a href="mailto:sc0203@applied.com">sc0203@applied.com</a>

<b>Name:</b>	Mike Auvil	<b>Phone:</b>	(704) 866-9111
<b>Address:</b>	2501 North Chester Street	<b>Fax:</b>	(704) 866-9612
<b>City, State, Zip:</b>	Gastonia NC 28052	<b>Email:</b>	<a href="mailto:sc0224@applied.com">sc0224@applied.com</a>

<b>Name:</b>	David Sitton	<b>Phone:</b>	(336) 274-4686
<b>Address:</b>	120 Industrial Avenue	<b>Fax:</b>	(336) 274-1633
<b>City, State, Zip:</b>	Greensboro NC 27406-4505	<b>Email:</b>	<a href="mailto:sc0264@applied.com">sc0264@applied.com</a>

<b>Name:</b>	Vic Watkins	<b>Phone:</b>	(252) 756-8000
<b>Address:</b>	100A Staton Court	<b>Fax:</b>	(250) 756-8455
<b>City, State, Zip:</b>	Greenville NC 27834-9053	<b>Email:</b>	<a href="mailto:sc0277@applied.com">sc0277@applied.com</a>

<b>Name:</b>	Bill Kuchler	<b>Phone:</b>	(910) 799-1191
<b>Address:</b>	3323 Merchant Court	<b>Fax:</b>	(910) 799-5656
<b>City, State, Zip:</b>	Wilmington NC 28405-2100	<b>Email:</b>	<a href="mailto:sc0204@applied.com">sc0204@applied.com</a>

<b>Name:</b>	Brian Cunningham	<b>Phone:</b>	(336) 759-0075
<b>Address:</b>	8151 North Point Boulevard	<b>Fax:</b>	(336) 759-0290
<b>City, State, Zip:</b>	Winston-Salem NC 27105-2556	<b>Email:</b>	<a href="mailto:sc0285@applied.com">sc0285@applied.com</a>

<b>Name:</b>	Eddie Tuttle	<b>Phone:</b>	(434) 799-9610
<b>Address:</b>	514 Mount Cross Road	<b>Fax:</b>	(434) 791-3136
<b>City, State, Zip:</b>	Danville VA 24540	<b>Email:</b>	<a href="mailto:sc0252@applied.com">sc0252@applied.com</a>



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**Dillon Supply Company**

<b>Name:</b>	Wendal Moss(Head of Contract) *	<b>Phone:</b>	(919) 838-4280
<b>Address:</b>	440 Civic Boulevard	<b>Fax:</b>	(919) 838-4352
<b>City, State, Zip:</b>	Raleigh NC 27610	<b>Email:</b>	<a href="mailto:wmoos@dillonsupply.com">wmoos@dillonsupply.com</a>

<b>Name:</b>	Ann Martin	<b>Phone:</b>	(704) 332-6151
<b>Address:</b>	2127 Wilkinson Avenue	<b>Fax:</b>	(704) 342-3187
<b>City, State, Zip:</b>	Charlotte NC 28232	<b>Email:</b>	<a href="mailto:amartin@dillonsupply.com">amartin@dillonsupply.com</a>

<b>Name:</b>	Chase Griffin	<b>Phone:</b>	(919) 383-8584
<b>Address:</b>	4603-C Hillsborough Road	<b>Fax:</b>	(919) 383-8749
<b>City, State, Zip:</b>	Durham NC 27705	<b>Email:</b>	<a href="mailto:cgriffin@dillonsupply.com">cgriffin@dillonsupply.com</a>

<b>Name:</b>	Danny Brothers	<b>Phone:</b>	(252) 335-0861
<b>Address:</b>	1111 Halstead Boulevard	<b>Fax:</b>	(252) 335-2302
<b>City, State, Zip:</b>	Elizabeth City NC 27909	<b>Email:</b>	<a href="mailto:dbrothers@dillonsupply.com">dbrothers@dillonsupply.com</a>

<b>Name:</b>	Keith Jones	<b>Phone:</b>	(919) 735-2421
<b>Address:</b>	1035 North Williams Street	<b>Fax:</b>	(919) 731-7524
<b>City, State, Zip:</b>	Goldsboro NC 27530	<b>Email:</b>	<a href="mailto:kjones@dillonsupply.com">kjones@dillonsupply.com</a>

<b>Name:</b>	Joey Worthington	<b>Phone:</b>	(252) 758-7757
<b>Address:</b>	3520C Diamond Drive	<b>Fax:</b>	(252) 758-1789
<b>City, State, Zip:</b>	Greenville NC 27834	<b>Email:</b>	<a href="mailto:jworthington@dillonsupply.com">jworthington@dillonsupply.com</a>

<b>Name:</b>	Cyndee Faulk	<b>Phone:</b>	(910) 844-5211
<b>Address:</b>	Laurinburg-Maxton HWY 74E	<b>Fax:</b>	(910) 844-5217
<b>City, State, Zip:</b>	Laurinburg NC 28352	<b>Email:</b>	<a href="mailto:cfaulk@dillonsupply.com">cfaulk@dillonsupply.com</a>

<b>Name:</b>	Kevin Summerlin	<b>Phone:</b>	(252) 442-2161
<b>Address:</b>	348 South Washington Street	<b>Fax:</b>	(252) 442-5531
<b>City, State, Zip:</b>	Rocky Mount NC 27801	<b>Email:</b>	<a href="mailto:ksummerlin@dillonsupply.com">ksummerlin@dillonsupply.com</a>

<b>Name:</b>	Luke Wagoner	<b>Phone:</b>	(910) 392-5515
<b>Address:</b>	6213-A Market Street	<b>Fax:</b>	(910) 392-5554
<b>City, State, Zip:</b>	Wilmington NC 28405	<b>Email:</b>	<a href="mailto:lwagoner@dillonsupply.com">lwagoner@dillonsupply.com</a>

<b>Name:</b>	Andrea Phillips	<b>Phone:</b>	(336) 723-2961
<b>Address:</b>	311 Perimeter Point Boulevard	<b>Fax:</b>	(336) 723-3120
<b>City, State, Zip:</b>	Winston-Salem NC 27105	<b>Email:</b>	<a href="mailto:aphillips@dillonsupply.com">aphillips@dillonsupply.com</a>

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***MSC Industrial Supply***

<b>Name:</b>	Richard Lester <b>(East)</b>	<b>Phone:</b>	(888) 824-4038
<b>Address:</b>	2660-I Yonkers Road	<b>Fax:</b>	(919) 755-0689
<b>City, State, Zip:</b>	Raleigh NC 27604	<b>Email:</b>	<a href="mailto:branchral@mscdirect.com">branchral@mscdirect.com</a>

<b>Name:</b>	Kathy Rodd <b>(Central)</b>	<b>Phone:</b>	(336) 664-1040
<b>Address:</b>	8203 H Piedmont Triad Parkway	<b>Fax:</b>	(336) 664-0039
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***Snap-On Industrial***

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**Term Contract No. 445A****WW Grainger INC.**

<b>Name:</b>	Rodney Lynn	<b>Phone:</b>	(704)618-5148
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<b>Name:</b>	Manzie Winters *	<b>Phone:</b>	(919) 790-9341
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**16. Vendor Complaint Form:**

The Vendor Complaint Form can be found by clicking: [Vendor Complaint Form](#).

**17. Contract Addenda**

<b>Addendum</b>	<b>Effective Date</b>	<b>Description</b>
1	9/22/2010	MSC Extra Products Catalogs Loaded
2	9/28/2010	Vendor Extra Products Catalogs Loaded
3	9/29/2010	Dayton Extra Products Catalog Loaded
4	10/13/2010	Ridgid Extra Products Catalog Loaded
5	10/21/2010	Ingersoll Rand Extra Products Catalog Loaded
6	10/25/2010	Cooper Extra Products Catalog Loaded
7	1/19/2011	New MSC Contact
8	3/8/2011	Hand Tool Definition Added & Vendor Tool Truck Clarification
9	4/1/2011	Snap-On Corporation New Catalog
10	4/15/2011	Snap-On Extra Products Catalog Loaded
11	7/18/2011	Cooper Tools Price Increase Effective
12	8/15/11	Ames & Union Tool Price Increase Effective & Extra Products Catalog Added
13	10/27/2011	Snap-On Corporation New Catalog
14	10/27/2011	WW Grainger New Catalog
15	2/20/2012	Cooper Tools Price Increase Effective